

GRAVITY CARTEL- Span Warranty

How do I find the Serial Code on my Spank component?

Quick Answer: All Spank rims, wheelsets, hubs, freehub bodies, handlebars, and saddles are marked externally with a serial code, which is required in any warranty claims. Spank stems and grips, do not have a serial code, so do not require this point on warranty claims. IF you have trouble reading this serial number, please simply take a clear close up photo and include it with your claim.

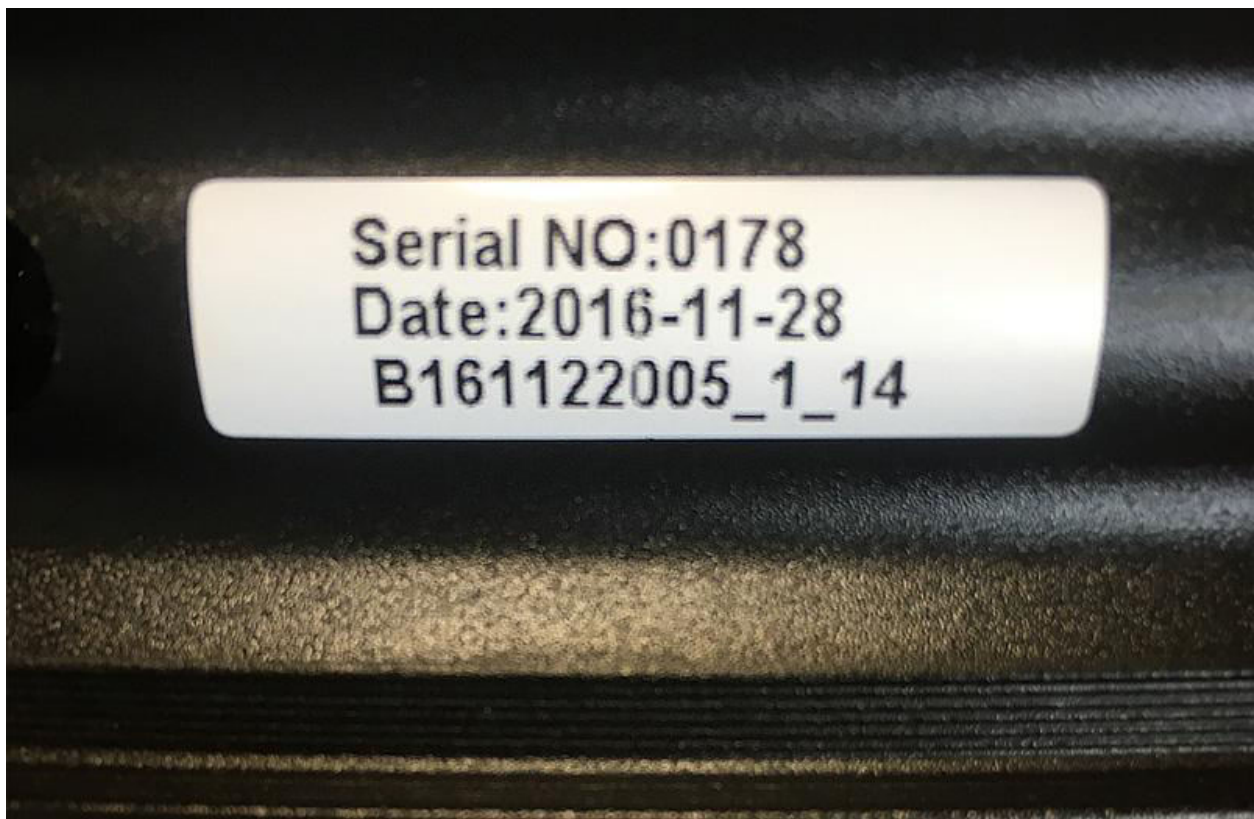
Rim Serial Numbers

Rim Serial Codes – All Spank rims are marked by dot-peening, on the inner tube well, next to the valve hole, with a 14 character code (example “46327321643-32H”).



Wheelset Serial Numbers

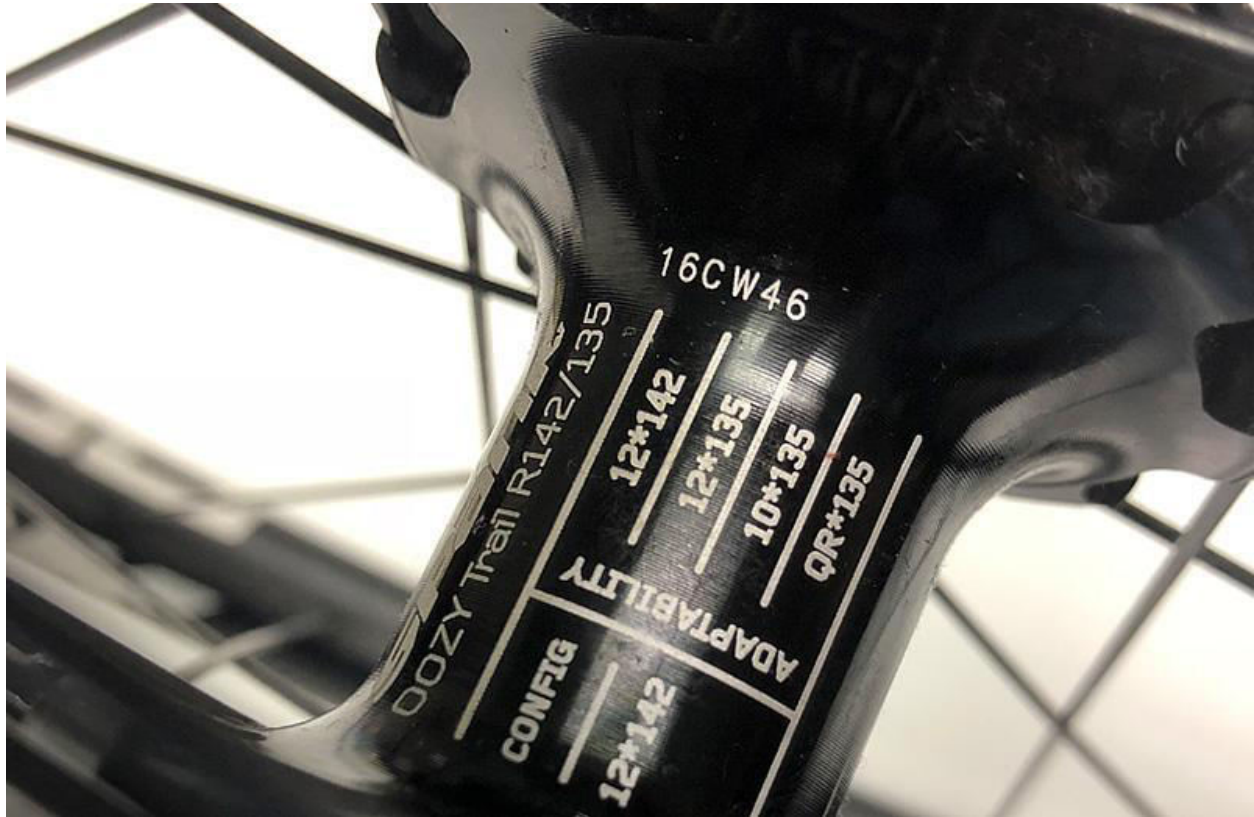
Wheelset Serial Codes – All Spank wheelsets are marked with a 4 character serial code during the hand building process, on the inner tubewell of the rim, in the form of a sticker. In wheelset warranty cases involving damaged rims it's helpful to provide both the wheelset serial number, and the rim serial number (see above). In wheelset warranty cases involving hubs, it's helpful to provide the wheelset serial number and the hub serial number (example "0178").



Hub Serial Codes

All Spank Spike and Oozy hubs are marked by laser etch, on the exterior of the hub body or flange. Older Spoon hubs are marked by stamping on the outer hub flange. Please see examples below.

OOZY Hubs Serial Numbers



Oozy Hubs – 6 character code in the center section of the hub body (example “16CW46”)

SPIKE Serial Numbers



Spike Hubs – 6 character code on the edge of the hub flange (example “17CW36”)

SPOON Hub Serial Numbers



Spoon Hubs – 2 character code stamped into the outer face of the hub flange (example “J E”)

SPIKE OOZY Freehub Serial Number



Spike and Oozy Hub Freehub Bodies – 10 character serial code laser etched onto the inner face of the freehub body (example “CHO-17 SEN-4”)

Spoon Hub Freehub Bodies



Spoon Hub Freehub Bodies – 4 character code laser etched onto exterior of freehub body (example "1402")

Handlebar Serial Numbers



Handlebars – All Spank handlebars are marked by dot-peening, at the barend area (example "OZ350 17 0")

Saddle Serial Numbers



Saddle Serial Codes – All current Spank saddles are marked on the underside of the plastic base, with two index dials, which together make up the serial code (example “11 – 17”).