

SHIPPING POLICY

The purpose of this document is to outline the Shipping Policy of CYCLEPATHS for its customers interacting with its eCommerce website at CyclePaths.com

At CYCLEPATHS, we know that getting products to our customers safely and economically is top priority. We have taken great care in developing protective packaging and have worked diligently with freight companies to familiarize them with our products.

Timeframe

Our products ship within 1-2 days of receiving your order. Orders may be split across multiple shipments, and items ordered together may not be shipped out on the same day.

Shipping Charges

Standard shipping Charges will be automatically calculated and added to your shopping cart at check out time. Some addresses may require additional shipping charges for large items that must ship via LTL freight carrier (e.g. remote areas or dense city cores). If there are any additional shipping charges we request your authorization by email prior to charging your credit card.

Free Shipping promotional periods cover most addresses in Continental USA and Canada but not all. Certain Areas will require additional shipping charges we request your authorization by email prior to charging your credit card.

Important - If the shipping company delivers a damaged box, please refuse to accept the box and notify us immediately.

Disclaimer

Deliveries can only be made to locations with a street address or rural route number with postal/zip code. We cannot deliver to PO boxes or APO/FPO addresses.

Inventory level may differ from country to country and some products may not be available in all countries.

We reserve the right to change or discontinue our Shipping Policy at any time.

Please note that we do ship select product internationally, please email orders@CYCLEPATHS.com for shipping quotes for international shipments.

Contact

You can reach CYCLEPATHS at (530) 582-1890 or send an email to orders@CyclePaths.com